

BÉTON CIRÉ

WEAR AUTHENTIC, WEAR DIFFERENT

Hello

We want you to love your Béton Ciré hat but if for any reason you want to return an item, the process would be really easy! You can just post it back to us within 14 days of receiving your original order.



FILL IN THIS FORM & SEND BY POST

IMPORTANT : ANY RETURN FROM OUTSIDE OF EUROPEAN UNION : (U.S, JAPAN, CHINA, UNITED KINGDOM...) PLEASE ANNOUNCE THAT IT'S A RETURN TO THE POST OFFICE (or other company of transport) AND ASK US : savbxc@betonxcire.com THE INVOICE YOU HAVE TO JOIN TO MAKE THE RETURN. If you don't join this new invoice to the item we will have to refuse your return because French Post or other service you would had requested, will ask us some fees that we can't support.

1. You can return any item for either a refund or exchange in size only by post within 14 days of receiving the original order.
2. Please write below what you are returning and simply fill in the form below by selecting whether you want a Refund or Exchange in size.

Reference number: _____

Name of the product: _____

size : _____

3. Please pop the completed form and item(s) in a bag and post back to:

TCL / BxC
6 avenue Gutenberg
ZI Lorrieupolis
31120 Portet-sur-Garonne
FRANCE

4. Please allow 14 days for your return to be processed and 21 days maximum for your account to be credited.

Please circle Exchange or Refund

EXCHANGE New size _____

REFUND Comments _____

Reasons for Return:

1. Doesn't fit properly 2. Doesn't suit me 3. Looks different to the image on website 4. Arrived too late
5. Poor quality / faulty 6. Ordered more than one size 7. Incorrect item received

PLEASE REMEMBER

All items must be unworn, unwashed and with the tags attached.

The cost of returning the item to us is your responsibility until it reaches us. The original shipping costs are non refundable unless the item is faulty or a mistake by us.

If you have received an incorrect or faulty item and are in France, please contact customer services and we will issue you with a free returns label to send it back to us. For International customers we will refund the postage costs.

The goods are your responsibility until they reach us, so make sure it is packed properly and can't get damaged on the way!

Exchanges will be sent back out free of charge.
Refunds will be credited to your original method of payment only.

This form must be filled in and sent back to us. Without it we cannot process your return.

If you have any issues or questions regarding returns, please email savbxc@betonxcire.com